

# Best practice for cleaning your POS device(s)

To help keep your point-of-sale (POS) device(s) hygienic, please follow these easy cleaning and disinfecting tips



# Cleaning

- POS devices should only be gently cleaned with water using a lightly damp microfibre cloth, as using too much liquid can cause damage to the terminal.
- Do not use solvents, detergents or abrasive cleaners.
- Please refrain from vigorously shaking the terminal(s) to prevent triggering the damp alert or excessive wiping as this can cause damage.
- Using protective films may affect the performance of the terminal, please get in touch with us if you're thinking of using a protective overlay, as this isn't endorsed by PCI SSC.
- Do not clean any electrical connections, or use alcohol cleaning solutions on plastic display lenses.

# Disinfecting

- After cleaning, the devices may be disinfected using an alcohol-based cleaner applied to a microfibre cloth.
- Do not spray, coat or pour any disinfectant or other liquid directly onto the device, or get any liquid into any openings.
- Take care not to get any liquid or foreign items into the slot of the smart card reader.
- Never use solvents, ether, Thymol based agents, detergents, hydrogen peroxide, bleach, thinner, trichloroethylene, or ketone-based solvents - they can deteriorate plastic or rubber parts.

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