

Payments



Taking customer payments at a fixed payment point

INGENICO iCT250 Series Desktop Terminal

Ingenico iCT250 Desktop Terminals are ideal for any premises with fixed payment points. Their compact size means they take up minimum counter space, but they feature a large display and large backlit keys for ease of use. They also offer easy and fast acceptance of card payments.

The iCT250 offers a colour screen and its smart design includes integrated Contactless for processing ultra-fast lower value payments (up to the Contactless limit±). The iCT250 also supports Higher Value Payments (Wallet Payments) as standard.

Upon request, a customer facing PIN Pad (iPP350) can be connected to the iCT250.

Device Specifications

Size: 185mm (L) x 83mm (W) x 63mm (H)

Weight: 325g. These terminals come with a 3 metre IP or telephone cable along with a 3 metre power adaptor

Key Benefits

- Easy to use with a full set up guide
- Quick payments as the terminals allow transactions to be paid directly into your bank account within three working days
- Personalised messages can be printed on receipts to use for advertising and promotions
- Brand promotion opportunities on the terminal display screen
- Supervisor password (not card)
- The ability to add on value added services, like Home Currency Pay, Tax Free Shopping and TruRating, offering additional benefits to your customers and additional income to you

Key Features

- Fully compliant with Payment Card Industry PIN Transaction Security (PCI PTS)
- Transactions are stored and processed securely end-to-end
- Audit capabilities with End of Shift and End of Day reporting for management review
- IP enabled for fast transactions [4x faster than dial-up/ Public Switched Telephone Network (PSTN)]¹
- Flexibility to choose your own End of Day report time to suit your business
- Integrated Contactless
- Seamless NFC (Near Field Communication) payments (digital wallets/payments)
- Gratuities available as either a fixed amount or percentage

Approved Card Schemes



Technical Information

- Transaction data encrypted between terminals and Global Payments host system for security
- Broadband compatible providing you with a faster, more secure method of processing
- Standard telephone socket required within a 3 metre radius of terminal or RS232 network (standard Ethernet) connection if using broadband

New Customers

0800 731 8921*

Existing Customers

0345 702 3344**

www.globalpaymentsinc.com/en-gb

Available Transaction Functionality

Provided as Standard:

- Sale
- Refund
- HomeCurrencyPay (Dynamic Currency Conversion)
- Contactless
- Higher Value Payments (Wallet Payments)

On Request:

- Global POS Link†
- Purchase With Cash Back (PWCB)
- Tax Free Shopping
- Gratuities
- Mail Order Telephone Order (MOTO)
- Hotel Mode (pre-authorisation function)
- Split Bill - allows the bill to be split between a number of diners
- Merchant Transaction Code (purchase with reference) can be used to identify waiter ID or Table ID
- Summary Tax
- Gift Card – Savvy and Givex supported
- TruRating
- Pennies Charity Donations

Support

- Comprehensive user guide supplied with terminal
- First class terminal maintenance and support via our helpdesk - 0345 702 3344**
- Tally rolls available to order at a competitive price via our helpdesk - 0345 702 3344**
- Merchant Portal♦ is an extensive online data management tool designed to make it simple to find information that helps you better understand your customers and make informed decisions about your business

± April 2020 £45

♦ Additional charges may apply for this service

1 Average authorisation time over PSTN (Public Switch Telephone Network) dial up connection 18 seconds, average authorisation time over broadband 4 seconds

† Requires connection to a Global Payments' accredited ePOS



*Lines are open from 9am to 5pm, Monday to Friday, except public holidays.

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If you have a speech or hearing impairment, you can call us using the Relay Service by dialling 18001 followed by the number you wish to call. Calls may be recorded. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property.

Global Payments is HSBC's preferred supplier for card processing in the UK.

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