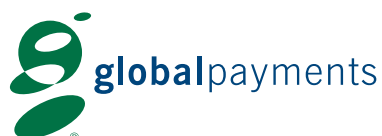
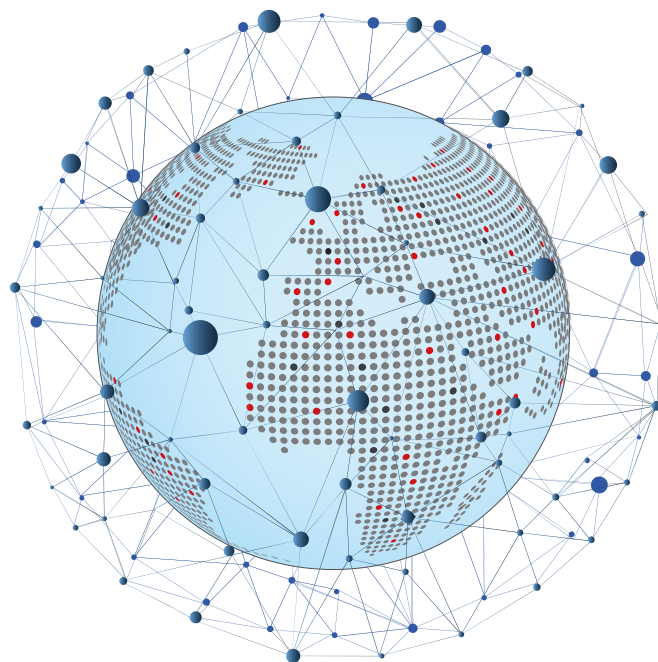


GLOBAL PAYMENTS NEWS

CZECH REPUBLIC, SUMMER 2016

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In cooperation with

**ČESKÁ
SPORITELNA**

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SERVICE. DRIVEN. COMMERCE

A NOTE FROM ČESKÁ SPOŘITELNA, A.S.

Dear valued clients,

It is my great pleasure to introduce to you a special thirteenth edition of our newsletter.

I am very pleased to announce the strategic alliance of Česká spořitelna with Global Payments and, at the same time, that the strategic alliance in the field of payment cards has been approved by the appropriate regulators. The new company formed by the strategic alliance is called Global Payments s.r.o. and will continue the work of Česká spořitelna with the same staffing to which you were accustomed. Our goal is to make this transition efficiently and with minimal impact to your business.

In the past two issues we informed you about changes to Interchange Fees in Europe and other amendments that impact payment cards and their acceptance. I am pleased to advise that our services are able to operate in this new environment and will continue to offer the best quality services and facilitate innovation for the future.

As you might know from the letter you received from us a month ago, to provide you with market leading card acceptance of Global Payments, your card acceptance facility will be migrated to the systems of Global Payments s.r.o. in due course. You will be contacted by a Global Payments representative to guide you through the process at the appropriate time in the near future. This will bring improved transactional reporting, operational support and new services to help your business.



"We will make this process as easy as possible for you and our team will be available throughout the process to make the necessary arrangements."

We will make this process as easy as possible for you and our team will be available throughout the process to make the necessary arrangements. Please be assured that we do not expect these changes will have any adverse impact on how we credit funds to your bank account. More information for the merchants that use our POS terminals infrastructure can be found in the article "POS Terminals for Replacement".

I would also like to introduce to you Jon Bayliss, who is the CEO of Global Payments s.r.o. and has a note for you in following article.

Thank you for your patronage over the last years and I wish you a successful rest of 2016.

Kind regards,

Stanislav Šmolík
Country Head for Czech Republic
Global Payments s.r.o.

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A NOTE FROM OUR CEO JON BAYLISS



About Global Payments

Global Payments Inc. (NYSE: GPN) is a leading worldwide provider of payment technology services that delivers innovative solutions driven by customer needs globally. Our technologies, partnerships and employee expertise enable us to provide a broad range of products and services that allow our customers to accept all payment types across a variety of distribution channels in many markets around the world.

Headquartered in Atlanta, Georgia with more than 8,500 employees worldwide, Global Payments is a member of the S&P 500 with merchants and partners in 30 countries throughout North America, Europe, the Asia-Pacific region and Brazil. For more information about Global Payments, our Service. Driven. Commerce brand and our technologies, please visit www.globalpaymentsinc.com.

It has been almost two months since we announced completing the transaction to form a joint venture between Global Payments Inc., CaixaBank and Erste Group Bank AG to provide merchant acquiring and payment services in three core locations in Central and Eastern Europe (CEE): Czech Republic, Slovakia and Romania.

I'm pleased to say that on 1 June 2016 we completed this formation and are now ready for further enhancements of the card payments infrastructure on the Czech Market to deliver the best to the people who matter – you, our merchants.

As you might have seen from the recent press releases and communications we provided you with, the new joint venture name is Global Payments s.r.o. with the head office based in Prague.

Although the business ownership and the name become different, there will be no compromise to quality of the service that you are currently provided by Česká spořitelna, a.s. Furthermore, our aim is to continue to deliver the same and

even better level of card processing services. By aligning with a strong global partner, the individual Erste banks will benefit from broader cooperation in payment card acceptance as well as gaining access to newly opened markets, latest innovations, trends and technologies.

The team of 43 people who, along with their leader Stanislav Šmolík, took care of Merchants on behalf of Česká spořitelna have become employees of Global Payments s.r.o. in the Czech market. Stanislav Šmolík is the Global Payments' Country Head for Czech Republic.

I'm excited about the completion of the deal and the new opportunities it brings to our cooperation with you along with developments of the card payment market in Czech Republic!

Best regards,

Jon Bayliss
CEO
Global Payments s.r.o.

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NEW JOINT VENTURE

In order to ensure the constant improvement of the quality of provided services the Erste Group concluded an agreement on the establishment of a new company with a leading worldwide payment technology service provider – Global Payments Inc.

What will this change bring you?

- This change will bring you, our business partners, maintenance of continuity and the highest payment card acceptance service standard.
- The change does not require signing a new acceptance agreement but only your statement about the method of accounting that you prefer.
- The change will include the transition to a new logo that you can see in this newsletter.

At the same time requirements for improving the quality of services and making processes more effective will require several changes which will mostly apply to smaller business partners:

1. End of DIAL-UP payment terminal connection - the analogue telephone line no longer meets the requirements for speed of transmission and volume of transmitted data. This is just one of the reasons why this obsolete technical solution will be terminated. However, no need for you to worry that the terminal will stop operating as we will contact you in advance to individually arrange the replacement of it by a different modern and secure solution such as an Internet connection, the mPOS or GPRS solution. If you already have an Internet connection in your point of sale at your disposal, please contact our Help Desk on +420 956 773 444 (24/7) and ask for reconnection of your terminal from the telephone line to Internet communication.

2. End of the use of the mechanical card reader (imprinter) – In this case we can also offer you a different modern and secure solution such as the MPOS solution or Internet connection.

3. End of sending paper payment advices – after updating your payment terminals which connect to our processing platform (we will provide more information to you on that in the coming communications) it will no longer be possible to send paper payment advices. As part of this change you will receive login



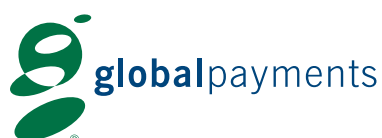
GLOBAL PAYMENTS IN COOPERATION WITH ČESKÁ SPOŘITELNA, A.S.

data for the web Merchant Portal, which will allow you to view your transactions and set the filter according to the parameters you enter.

Our sales representative will contact you prior to the actual migration of your payment infrastructure to the new platform and will guide you through the related changes.

4. End of the payment of remunerations for retained cards – thanks to new changes brought by EU regulation, remunerations will no longer be paid out for retained payment cards which were issued in the Czech Republic.

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POS TERMINALS FOR REPLACEMENT AND ECOMMERCE TRANSITION

The aim of Global Payments s.r.o. is to maintain a high standard of services and continue to develop and innovate them. Our maximum effort is to minimize the impact on our business partners. Some very positive news is that the establishment of this new company will not require creation of a new contractual documentation as the existing agreements will remain in force.

The technological change connected with the establishment of this new company will mean the replacement of payment terminals at all our business partners with the exception of those who have already been accepting payments cards on Global Payments Europe platform. The replacement will take place from about the third quarter of 2016. You will be informed in advance of the specific date of the replacement of the terminals at your points of sale.

The new Ingenico payment terminals will be equipped with the Global Payments application which is fully certified and conforms to the current requirements of card associations. In addition, it allows the use of contactless technology, new services such as Dynamic Currency Conversion (DCC), acceptance of Chinese cards China UnionPay, electronic meal and gift vouchers. In addition, the new platform will allow billing in the MIF++ Scheme enabling the break down into three partial fees.

In regards with the acceptance of payment cards on the Internet (ecommerce), we plan the gradual transition from the existing Česká spořitelna payment gateway (Proxypay) to the modern GP webpay payment gateway. This payment gateway fully supports the 3D-Secure security standard and brings merchants new benefits such as services MasterPass, FastPay and Push payments*. This payment gateway also supports a broad range of languages which is particularly appreciated by foreign payment card holders and also by merchants for better clarity of the administration of payments/orders.

A further benefit connected with the replacement of payment terminals or payment gateways on the Global Payments platform will be the possibility of having an immediate summary of cleared payments transactions and accounted fees, as well as in the MIF++ structure in a random period



thanks to access to the online Merchant Portal application. It is also possible to create various statistics and download card transaction statements through this application.

The experience of the migration which was carried out successfully in 2015 from the Česká Spořitelna, a.s. technological platform to Global Payments at large multinational chains makes us confident that the challenging task of replacing the technology even at smaller, medium and small enterprises will run without more significant complications, professionally and to the benefit of our customers.

In case you have any questions please contact us at helpdesk@globalpayments.cz. We will be happy to provide you with all necessary details regarding the replacement of your payment infrastructure.

* The MasterPass service is an open system of the MasterCard society for administration of electronic wallets and their use at the Internet payments.

Fastpay feature allows the customer to have some payment details of his/her card prefilled for the next payment at the same merchant.

PUSH payments are easy, innovative, and comfortable way for initiation of card payment - the merchant can initiate particular payments by means of the GP webpay administrative interface (GUI), or via Web Services. More information on these services can be found on www.gpwebpay.cz in the documents at download section.

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NEW GENERATION SOLUTIONS NOT JUST FOR THE ACCEPTANCE OF PAYMENT CARDS



Do you already have modern and smart terminal that you can take with you to a stand or the customer, the terminal that also meets the legal requirements for electronic records of sales (ERS)? Devices and their new generation applications are also ready for the newly approved act on ERS and will allow traders to send sales information on-line to the Financial Administration. The act which rules that sales information must be saved and sent to the Financial Administration which according to current estimates will affect about 500 to 600 thousand entities, will come into force at the end of this year.

We have established closer partnerships with several companies to help its clients design smart and simple solution – complex mobile platforms, which will allow traders to accept contactless payments and issue electronic receipts. Therefore thanks to modern technologies even small traders can accept contactless payments. The role of small traders and businesses (entrepreneurs) is very important for the economy because they satisfy a great part of the needs of the public – above all

in the service sector. Many starting businesses (entrepreneurs) are already arranging the purchase of a POS system which will allow them to also back analyse data. There are few people who can afford to overlook this aspect of business today. Such a POS system stores the necessary information and the entrepreneur can work with it. The enhancement of the systems to allow communication according to ERS rules is therefore easy and the systems are or will be prepared for it very quickly. Thus the financial costs of ERS will probably be minimal for new businesses (entrepreneurs).

But the Act on Electronic Records of Sales is not the only reason why merchants should acquire this solution. Last year one Czech payment card paid an average of CZK 29,594 for purchases at points of sale. Modern card acceptance devices are therefore becoming a necessity and given the increase of means of contactless payments their number has risen significantly. In 2014 alone the number of contactless cards increased by almost 100 percent compared to the previous year.

In cooperation with



REGULATION OF INTERCHANGE FEES AND TRANSPARENCY OF REPORTING



NEW EUROPEAN UNION REGULATIONS ON INTERCHANGE FEES. HOW WILL THE PLANNED CHANGES BENEFIT YOU?

On 9 December 2015 new regulations capping Consumer Interchange Rates came into force within the European Union.

On 9 June 2016 additional regulations came into force – they require us to increase the detail of both our pricing structure as well as the information we must provide to you about how the costs of your transactions are made up.

This regulation itself applies only to European personal debit and credit payment cards, meaning that both Business and International cards have their Interchange costs set by the Issuing bank and are not regulated.

In view of the amendments to interchange fees and the need to deliver more transparent transactional reporting, in the following months we are going to offer to you three types pricing structure depending on the complexity of your business:

- Blended pricing – designed for businesses mostly accepting Czech Consumer Debit and Credit cards.
- Unbundled pricing – for businesses with a small amount of Tourist/International and Business Debit and Credit cards.
- MIF++ (Multilateral Interchange Fee) – required by our most complex merchants where many different card types with variable cost structures are accepted.

As well as changes in interchange fees and transparent reporting, further rights and obligations of merchants have been modified by the EU related to the acceptance of payment cards, particularly in these areas:

- 1) The merchant (recipient) is obliged to install automatic mechanisms on a payment device which will preferentially select the specific payment symbol or payment application while simultaneously allowing the holder (payer) the possibility of selecting a different option. (Part III Business Rules, Article 8). We wish to inform you that payment terminals supplied by us allow an automatic or manual option.
- 2) The merchant is entitled to reject selected payment cards of a specific payment card scheme, such as Business cards. At the same time the merchant is obliged to inform the holder (payer) of this fact at a visible point, at the entrance to the shop and at the cash desk (Part III Business Rules, Article 10) The merchant must simultaneously inform us of this decision as well as bear in mind the fact that the right of choice of certain cards does not apply to payment cards issued outside the EU region.
- 3) The merchant may not charge the cardholder fees for the use of a specific method of payment which exceed the costs of accepting the given method of payment borne by the merchant.

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WE ARE READY TO ACCEPT ELECTRONIC MEAL AND GIFT VOUCHERS



One of the most appreciated benefits for employees are meal or gift tickets. However paper form of such tickets presents inconvenience. For instance, an employee must spend the entire value of meal or gift ticket, an employer has to handle distribution each month, as a restaurateur you are burdened by administration. All these negatives (and many others) will be removed by electronic meal or gift tickets in the form of prepaid electronic card, which will gradually replace the current paper version.

WHAT ARE THE ADVANTAGES OF THESE ELECTRONIC CARDS?

- Higher turnover. The prepaid electronic card is easily, quickly and safely accepted as a standard bank payment card
- Everything is clearly under control
- Electronic version has the same tax benefits as paper meal or gift tickets

However to accept such electronic card, you need to have a device, which enables prepaid electronic card acceptance. Therefore, in cooperation with our partners, we offer a solution that allows you to accept not only bank payment cards, but also electronic meal or gift tickets. If you choose our new smart devices, e.g. VEGA 3000 or MP 200 mobile POS terminal, you will be able to accept any card, and in addition to this, you will be ready for electronic records of sales. Customers will get convenience and will be happy to return to your shop or restaurant.

In case you are interested in acceptance of electronic meal and gift vouchers, please contact us at salesupport@globalpayments.cz. We will be happy to provide you with necessary information.

In cooperation with



WE ARE EXPANDING NEW TYPES OF PAYMENT TERMINALS FOR MPOS SOLUTION



VEGA3000 MOBILE TERMINAL

Advanced technology for payment cards and electronic meal tickets acceptance, suitable for restaurants, catering facilities and hoteliers. It works independently without connection to a smart phone or tablet.

What does it enable?

- connection via WiFi/GPRS
- simple handling
- turnover increase – customer is not limited by cash
- electronic meal/gift tickets acceptance
- direct receipts printing from the terminal
- touch colour 3,5" TFT display
- integrated cash register system
- Ready for electronic records of sales



MP200 MOBILE TERMINAL

Modern and clever technology for payment cards and electronic meal tickets acceptance in connection with smart phone or tablet via MPOS České spořitelny application.

What does it enable?

- connection via WiFi/GPRS
- simple handling
- turnover increase – customer is not limited by cash
- electronic meal/gift tickets acceptance
- colour 2,3" TFT display
- integrated cash register system
- application is available in AppStore and GooglePlay free of charge. Supported devices with operation system iOS for Apple and Android for the others. For supported OS versions visit: www.mobilniterminal.cz/nejcastejsidotazy
- Ready for electronic records of sales

In case you are interested in any type of payment terminal for mPOS solution, please visit www.mobilniterminal.cz or contact us at salesupport@globalpayments.cz. We will be happy to provide you with all necessary information.

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MAP OF CONTACTS

We represent the current face of the sales team, which are available for you throughout the Czech Republic.

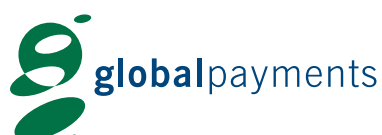


NEW REGIONS – BOHEMIA AND MORAVIA

You can also contact us at salessupport@globalpayments.cz.

name	region	phone	email
Kateřina Podlipská	Praha 1, 4, 5, 6	+420 724 602 067	kpodlipska@globalpayments.cz
Jakub Vocetka	Praha 2, 3, 7, 8, 9, 10	+420 602 356 082	jvocetka@globalpayments.cz
Štěpánka Kalfařová	Mělník, Litoměřice, Teplice, Ústí nad Labem, Děčín, Česká Lípa, Liberec, Jablonec nad Nisou, Mladá Boleslav, Praha–západ	+420 724 216 626	skalfarova@globalpayments.cz
Petr Janata	Havlíčkův Brod, Chrudim, Kutná Hora, Kolín, Nymburk, Jičín, Trutnov, Náchod, Rychnov nad Kněžnou, Hradec Králové, Pardubice, Semily, Praha–východ	+420 735 740 002	pjanata@globalpayments.cz
To be recruited	Plzeň, Rokycany, Beroun, Rakovník, Klatovy, Domažlice, Cheb, Sokolov, Karlovy Vary, Chomutov, Louny, Most, Kladno	+420 602 356 084	salessupport@globalpayments.cz
Iveta Řeháčková	České Budějovice, Strakonice, Příbram, Benešov, Jihlava, Pelhřimov, Jindřichův Hradec, Český Krumlov, Prachovice, Tábor, Písek	+420 602 356 081	irehackova@globalpayments.cz
Michal Pazourek	Brno, Břeclav, Vyškov, Znojmo, Třebíč, Hodonín, Uherské Hradiště	+420 724 216 628	mpazourek@globalpayments.cz
To be recruited	Olomouc, Prostějov, Jeseník, Šumperk, Žďár nad Sázavou, Ústí nad Orlicí, Svitavy, Blansko, Přerov, Kroměříž, Zlín	+420 724 216 627	salessupport@globalpayments.cz
Jakub Kuráň	Ostrava, Vsetín, Nový Jičín, Frýdek-Místek, Karviná, Bruntál, Opava	+420 602 356 083	jkuran@globalpayments.cz

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* Lines are open Monday to Friday 9am – 5pm, excluding public holidays. In case of urgency, please contact our call center in Czech Republic on +420 267 197 777 (24/7).

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