

Greater Giving mobile card reader

Installation guide

This guide is designed to help you through the installation of your Greater Giving mobile card reader. For additional information and resources, visit: <https://www.globalpayments.com/en-ca/industries/nonprofit>

Step 1 of 3 – Installing the App:

- Open the App Store (Apple iPad) or Google Play (Android Tablet)
- Search for “Greater Giving”
- Select Install and download the app

Step 2 of 3 – Launching Greater Giving Go Time:

- Click icon to launch Greater Giving Go Time
- Enter your Greater Giving Online user credentials



Step 3 of 3 – Testing the App:

- Select the Test Card Reader icon, shown on right, and follow the prompts
- Insert the provided mobile card reader into the audio port of your tablet
- Once the mobile card reader has been found, you will be prompted to swipe a credit card
- Swipe the magnetic stripe facing down towards the Greater Giving logo
- You will receive a prompt Card Reader Active message with a large green checkmark that lets you know the test has been successful

